

# Office of Institutional Opportunity and Access



## **Is the IOA still open while classes and work is being completed remotely?**

Yes! While the IOA does not currently have a physical presence on campus, the IOA remains open and ready to assist students, faculty, and staff with any concerns about harassment or discrimination.

## **I currently have a complaint open with the IOA. Will it still be investigated?**

Yes! The IOA has shifted all our presence online. We will continue to address all open complaints including formal investigations while working remotely. When possible, the IOA investigators will utilize Skype for Business or Zoom to conduct interviews. In cases where internet is not possible or not stable, interviews can be conducted by phone.

## **I would like to file a complaint of harassment or discrimination with the IOA. Can I still file a complaint during this time?**

Yes! You can still file a complaint by emailing us at [ioa@ku.edu](mailto:ioa@ku.edu), by calling us at 785-864-6414, or by filling out an online complaint form at: <https://deptsec.ku.edu/~ioa/forms/form/2>

## **Can I still seek interim measures?**

Yes! Interim measures remain available to all parties. These may be interim measures related to academics, health, mental health, or other measures designed to keep you connected to your academics or work at KU.



## **Will my investigation be delayed?**

The IOA is doing everything it can to ensure that investigations are not delayed during this time. There may be factors that could delay the process such as a party lacking access to technology that the IOA cannot remedy, a party experiencing personal or family emergency due to COVID-19, or a disability that renders the accessibility of a remote process impossible or affects fairness.

## **Can Harassment and Discrimination occur in an online environment?**

Yes. Harassment and Discrimination can occur anywhere, including in online classrooms, Zoom meetings, emails, or other KU or non-KU platforms. If you feel you are experiencing harassment or discrimination online or remotely, please contact the IOA.

## **Are there still resources I can access?**

Yes! You can find a list of resources here: <http://ioa.ku.edu/campus-community-support-resources> or here: <http://sapec.ku.edu/resources1>

## **I am not in Lawrence and need help accessing resources or do not know who to contact to file a criminal complaint where I live. Can the IOA help?**

Yes! Please reach out and we can assist you in finding local resources or assist you in contacting your local law enforcement.